



February 16, 2014

Dear INC customers,

Thank you for supporting INC and the IR100 camera. Over the past year I have companies ask the question if we are planning to renew the IR100 and OP100. I am writing to assure you that we have been very happy with the IR100 and we have no plans to replace this camera. In February we will be renewing the license for the OP100 with the NRC and Canadian governments. Later this year we will we submit the renewal for the IR100. The IR100 certificate has been renewed for many years and there is no reason it will not renew again. The IR100 meets ANSI standards and has an auto locking mechanism for safe operation. If you have any questions or concerns please feel free to contact me personally or someone in the office. Thank you for your continued support and we look forward to serving your company.

Sincerely,

A handwritten signature in cursive script that reads 'Charles Bollinger'.

Charles Bollinger
Chief Operating Officer
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